

questions to ask decor & rental vendors

Asking the right questions to a decor and rental wedding vendor ensures your vision is understood, your budget respected, and there are no surprises on your big day. Here is a comprehensive list of questions we think you should consider:

GENERAL INFORMATION

How long have you been in the wedding decor/rental business?	
Do you specialize in weddings or also do other types of events?	
Can I see a portfolio or gallery of past set-ups?	

AVAILABILITY & INVENTORY

Are you available on our wedding date?	
What items do you rent (tables, chairs, linens, arches, lighting, lounge furniture, décor pieces)?	
Do you offer specialty or custom items (farm tables, draping, neon signs, chargers, chandeliers)?	
How often is your inventory updated or refreshed?	

CUSTOMIZATION & DESIGN

Do you help with design and styling, or just provide rentals?	
Can we do a mock setup or see samples of items before booking?	
Do you offer color swatches for linens and fabrics?	
Can you source or create custom pieces if we have a specific vision?	

LOGISTICS & SETUP

Do you deliver, set up, and tear down? If so, what are the fees?	
What time will delivery/setup take place, and how long does it take?	
Do you coordinate directly with the venue on setup/breakdown?	
If our venue has restrictions (like no open flames, specific load-in times), can you accommodate?	

CONTRACTS & POLICIES

Is there a minimum rental order?	
What is your damage or replacement policy for broken or missing items?	
What deposit is required, and when is the balance due?	
What is your cancellation/refund policy?	
Do you carry liability insurance?	

BUDGET & PRICING

Do you offer rental packages, or is everything priced per item?	
Are delivery, setup, and breakdown included in the price or separate?	
Do you charge overtime fees if pickup is late-night?	
Are taxes, service fees, or gratuities included?	

EXTRAS & ADD-ONS

Do you offer décor styling services in addition to rentals?	
Can you coordinate lighting, draping, or floral installations with other vendors?	
Do you provide backup items in case of damage or shortage?	
Can you recommend complementary vendors (florists, planners, designers)?	

Pro Tip for Couples: Bring your venue layout, estimated guest count, and inspiration photos to your rental/decor meeting. It helps the vendor suggest the right quantities and design options for your space.

NOTES

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